
PRIVACY POLICY

During the operation of the ADVA service, the Service may collect and process information, including personal data of Users (hereinafter referred to as "Users" / "You"), if the User is an individual or in cases when an individual acts on behalf of the User. The collection, processing and use of personal data is carried out in accordance with the current international treaties of Ukraine and the current Ukrainian legislation.

The privacy policy of the ADVA service is created for users of the ADVA website and application. It does not apply to any other sites and does not apply to third-party websites that may link to the ADVA service. The Privacy Policy contains a description of the personal data types that we collect, as well as a description of how we can use this data, with whom we can share this data and the available options for using this data. The Privacy Policy also contains a description of the measures that we take to protect personal data, data retention periods and methods that Users can use to contact us and get information about ways to protect confidential data. If you do not agree to the terms of use of the data, you should not use the ADVA website and application.

TYPES OF DATA

During the operation of the ADVA Service, the Service may collect and process the following types of data:

- Personal data is information or a set of information about you as an individual that can identify you. This data includes, but is not limited to, your full name, phone number, photo, etc.
- Cookies are short arrays of data created by a web server and stored on the User's computer or other device.
- Technical information is the information that allows the ADVA Service to function properly.

COLLECTION AND PROCESSING OF PERSONAL DATA

When you register on the ADVA Service, you provide personal information about yourself, such as your full name, phone number, email address. The ADVA service may collect or ask user to provide additional personal data, when being used.

The Service processes personal data exclusively for the following purposes:

- provision of legal services to Users, as well as provision / offering other services to Users;
- sending informational and technical messages to the phone number, email address for the insurance of proper functioning of the ADVA service.

Personal data is stored for as long as it is necessary for the purposes of personal data processing set out in this Privacy Policy.

In the process of using the ADVA service, no sensitive personal data of Users is collected.



COLLECTION AND PROCESSING OF COOKIES

ADVA may access cookies (small files stored in your browser), and cookies may be used for the following purposes:

- to organize the work of the ADVA service properly;
- to prevent fraud, protect your personal data from unauthorized access;
- to remember information about the frequency of the ADVA service usage;
- to send you advertising information, in relation to the activities of the ADVA service, as well as for other marketing purposes.

You will be able to disable some cookies in the device settings, but this may affect the functionality of the ADVA service. The method of disabling cookies may vary depending on the device, but it can usually be found in the settings. For example, to disable cookies in your browser, you need to click on one of the following links:

[Internet Explorer](#)

[Firefox](#)

[Google Chrome](#)

[Opera](#)

[Safari](#)

[Safari iOS \(iPhone, iPad, iPod touch\)](#)

COLLECTION AND PROCESSING OF TECHNICAL INFORMATION

The information that we receive by analyzing your activity while using the ADVA service is personalized statistical information that is necessary for the ADVA service to improve the operation of the service.

Information of this type includes, but is not limited to:

- information about how you use the ADVA service;
- information about what actions you perform within the ADVA service;
- your preferences and behavior.

We use such information solely to improve the functioning of the ADVA [website](#) and application.

PERSONAL INFORMATION OF MINORS

The ADVA service is unappropriated for users under the age of 18. We may unconsciously and unintentionally collect information about people under the age of 18. If you believe that we store information about a user under the age of 18, please contact our support service so that we can delete this information.

ACCESS TO SMS

While you are using the ADVA application, we can make a request for access to the user's mobile device, namely to an SMS for auto-filling a one-time password in the ADVA application.

At the same time, we note that the ADVA service does not intend to gain access to other personal SMS of users and distribute them.

OTHER INFORMATION

While using the ADVA service, you can communicate with other users of the ADVA service. At the same time, communication takes place both through text chats and through other means that can be provided by the functions of the ADVA service.

The company is not responsible for and does not control the data that Users transmit to each other during the communication on the ADVA service.

The company warns and asks you not to disclose your personal data to other users, including sensitive personal data that may cause you physical and / or moral harm or harm other persons.

RECORDING OF CONSULTATIONS

The user agrees to make recordings of telephone conversations, oral and video consultations, which are subsequently encrypted, in order to confirm the fact of the user's request and control the quality of the consultations provided. These records are not subject to disclosure and transfer to third parties in the absence of the user's written consent to such disclosure and transfer.

PERSONAL DATA PROTECTION

We recognize the value of your personal data and appreciate your trust; therefore, the protection of your personal data is the highest priority for us.

We take all appropriate organizational and technical measures to organize effective data protection during the processing, storage, and transfer of the data to third parties, if necessary.

The Internet is not an absolutely secure means of transmitting information, but we try to use all the recommended advanced methods of information protection and constantly update them.

TRANSFER TO THIRD PARTIES

The ADVA service does not disclose your personal data to third parties, except for the cases when it is necessary to provide you with legal services within the ADVA service. Thus, another user (lawyer or consultant) can get access to your personal data within the ADVA service, but only in the context of the legal services provided.

It is worth noting that ADVA reserves the right to transfer information about you to state authorities, in the case of a reasonable and legitimate request from the relevant state body.

ADVA reserves the right to transfer information about you to the court at a reasonable and legitimate court request of such information sent to us.

CONTROL OVER PERSONAL DATA

Upon your request, we will provide you with access to all your personal data stored by the ADVA service, as well as inform you about where your personal data is stored and how it is processed. However, ADVA reserves the right to restrict access to certain information if such access threatens the disclosure of personal data of other users of the service.

Please remember that you can independently change the settings of your personal data, add, update and delete data as you wish.



Privacy policy

We collect and process your personal information with your consent, and you can withdraw your consent at any time. Canceling your consent will not affect the legality of any processing that we carried out prior to your request.

Any time, you can send a complaint to the ADVA service about the processing of your personal data.

STORAGE OF PERSONAL DATA

To the extent necessary for the high-quality functioning of the ADVA service and what is required by current legislation, personal data will be stored for the entire period of our relationship, as well as for a reasonable additional period in accordance with the current statute of limitations, unless otherwise stipulated by the requirements of current legislation.

All the information that you provide is stored on secure cloud servers. Data centers are located in different countries. Any information that you enter on our website is encrypted using SSL technology.

If we have provided you or you have chosen a password that allows you to access certain parts of the site or mobile application, you are responsible for keeping this password in secret. We ask you not to disclose your password to anyone.

Unfortunately, the transmission of information over the Internet is not completely secure. We do our best to protect your personal data, and at the same time we cannot guarantee the security of all data transmitted via the Internet to our website or mobile application. As soon as we receive your information, we use strict security standards to prevent unauthorized access.

PROVIDING CONSENT

After registering on the website, in the ADVA application and after starting using the ADVA service, you automatically accept and agree to the terms set out in this Privacy Policy. You automatically confirm that you understand your rights regarding personal data, that you are notified of the purposes, methods, and conditions for processing your personal data.

By filling in the registration fields on the website, in the ADVA application and creating a Personal Account and / or otherwise transmitting information about yourself to us, including personal data, you consent to the processing of personal data in accordance with this Privacy Policy.

The processing of personal data includes performing any actions provided for in this Privacy Policy related to the collection, registration, accumulation, storage, adaptation, modification, updating, use, distribution, depersonalization, destruction.

You confirm that you have been informed about the procedure for processing and terms of use of your personal data.

PAYMENTS

ADVA Service is not a financial organization. We use the services of third-party payment systems for processing credit / debit cards. ADVA does not have access to your credit/debit card number or any other payment details. Credit/debit card data is never stored on ADVA servers. When making payments processed by any third-party organizations (for example, PayPal or Apple Pay), actions on this data are determined by the privacy policy of these organizations;

ADVA service does not have access to users' payment information, which means that it is not possible to transfer any payment data to a consultant or third parties.



Privacy policy

ADVA service complies with the security requirements of international payment systems, the PCI DSS standard for ensuring the safety, confidentiality, and security of information about bank payment card holders and the rules of payment method providers for preserving user information.

DATA ENCRYPTION

The ADVA service is protected. All information is protected by SSL protocol certificate. The SSL protocol is a generally accepted standard on the Internet used for secure data exchange between users and web servers. The use of SSL ensures security so that users' personal data is encrypted and does not fall into the hands of intruders.

CONTACT INFORMATION

If you have any comments, complaints, questions, and suggestions, as well as if you want to get access to your personal data processed by the ADVA service please contact the following email address: info@adva.org.ua

CHANGES AND ADDITIONS

ADVA may make changes to the Privacy Policy from time to time. The latest version of the Privacy Policy is published on the website www.adva.org.ua.

If drastic changes are made to this Privacy Policy, ADVA has the right to inform you about it in advance via email.

If you continue to use the Service after the changes to the Privacy Policy take effect, you automatically agree to such changes in the Privacy Policy.

If you do not agree with the requirements of this Privacy Policy, please do not use the ADVA service and delete your personal account!